



News Release

FOR IMMEDIATE RELEASE

DATE: July 11, 2012
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Monte Vista Water District Launches 24/7 Pay by Phone Service

MONTCLAIR, CA Have you ever needed to pay a bill immediately? Monte Vista Water District recently added a new payment option so customers can pay their water bill any time with a simple phone call or computer click.

In June, the District went live with a new 24-hour automated pay by phone and quick online payment system. Customers may call a toll free telephone number, **(855) 288-5242**, at any time—day or night, weekday or weekend—and use an automated system to pay their water bill using a credit or debit card or with a checking or savings account number. Customers may also make quick and secure online payments without enrolling or logging into the District’s full-service online payment website. Both services are provided to customers for no additional fee.

The 24-hour pay by phone and online system adds yet another convenient payment option to the many others developed by the District. Other payment opportunities offered by the District include paying through the full service Online Bill Pay program, the Managed Auto-Pay program, by mail, and at the District office either in person during normal business hours or in the secure night box.

The new automated system will save District customers’ time and help avoid potential late fees. In addition, staff will save time required to manually process payments by phone, allowing the District to continue improving customer service.

Monte Vista Water District customers who are interested in using this new service are invited to **call (855) 288-5242** or visit www.mvwd.org and click “Pay My Bill Now.”

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Monte Vista Water District provides retail and wholesale water services to a population of over 130,000 in the communities of Montclair, Chino Hills, and portions of Chino.