



News Release

FOR IMMEDIATE RELEASE

DATE: September 30, 2016
CONTACT: Justin Scott-Coe
PHONE: (909) 267-2116
(909) 267-2165
EMAIL: jscottcoe@mvwd.org

Monte Vista Water District to Celebrate National Customer Service Week

MONTCLAIR, CA For its 9th year, Monte Vista Water District will be participating in National Customer Service Week October 3-7. To show appreciation for its customers, the agency will be offering a free gift bag with various promotional items to customers who visit the District's main office during regular business hours. Employees will also be recognized throughout the week.

"Customer Service Week is a great opportunity to thank our customers and show our ongoing commitment to providing high quality customer service all year long," said Board President Sandra Rose. "It also allows us to recognize our wonderful staff for their continued dedication to serving the public."

National Customer Service Week occurs the first week of October each year and is celebrated by public agencies and private businesses alike. It is a time to acknowledge the hard work performed by all employees as well as acknowledge MVWD's customers. Throughout the year, customers interact with staff when paying their bill, having plans reviewed, attending MVWD events and workshops, calling with

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questions about programs and rebates, and in the field throughout the MVWD service area.

The District office is open Monday-Thursday from 7:30 a.m.-5:30 p.m. and on Friday from 8 a.m.-5 p.m. For more information about Customer Service Week, visit www.mvwd.org or call 909-267-2130.